NATIONAL FLOOD INSURANCE PROGRAM PUBLICATIONS ORDER FORM

The National Flood Insurance Program (NFIP) offers a variety of resources to help policyholders, agents and the public. Topics range from navigating flood insurance policies to guidance before, during and after a disaster. Printed copies of these publications can be ordered for free from FEMA's Publications Warehouse using this form, which is updated on a biweekly basis. **Visit** <u>agents.floodsmart.gov/puborderform</u> to ensure you complete and submit the most recent version.

For publication descriptions and links to each resource, please visit pages 3-8.

Enter your requested quantity in the blank spaces below.

Need to Know Brochure

POLICY DOCUMENTS	English Quantity	Spanish Quantity
NFIP Claims Handbook	F-687	F-687S
NFIP Summary of Coverage Brochure	P-2144	P-2144S
NFIP Summary of Coverage Commercial Property Brochure	F-778	F-778S
NFIP Summary of Coverage Group Flood Insurance Policy Brochure 🧿	F-679	F-679S
NFIP Summary of Coverage Residential Condominium Buildings Brochure	P-2180	P-2180S
TECHNICAL & LONG-FORM PUBLICATIONS		
A Policyholder's Guide to Severe Repetitive Loss	P-2336	P-2336S
An Agent's Guide to Selling Flood Insurance	P-2209	P-2209S
Answers to Questions About the NFIP	F-084	F-084S
Answers to Questions About Substantially Improved/Substantially 0 Damaged Buildings	F-213	
Flooding & Related Weather Events Brochure	P-2332	
Homeowner's Guide to Retrofitting 🧿	P-312	
NFIP Desk Reference Guide for State Insurance Commisioners	P-2337	P-2337S
NFIP Rebuilding Safer & Stronger After a Flood Guide	P-2310	P-2310S
Protecting Building Utility Systems from Flood Damage 🧿	P-348	
Substantial Improvement/Substantial Damage Desk Reference 🧿	P-758	
AFTER A FLOOD		
Federal Disaster Assistance: Meeting the Flood Insurance Requirement	F-695	F-695S
Increased Cost of Compliance Brochure 🧿	F-663	F-663S
Recovering Financially After a Flood Booklet	P-2338	P-2338S
QUICK-REFERENCE MATERIALS		
NFIP Flood Insurance for Condominium Associations Brochure	P-2223	P-2223S
NFIP Flood Insurance for Renters Brochure	P-2108	P-2108S
NFIP Map Changes & Flood Insurance: What Property Owners	F-P2019	F-P2019S

QUICK-REFERENCE MATERIALS (CONTINUED)

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure	P-2299	P-2299S
NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure	F-435	F-435S
PROMOTIONAL RESOURCES		
Climate Change's Impact on Flood Risk Booklet	P-2331	P-2331S
Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard	P-2311	P-2311S
Flooded With Questions About Flood Insurance (Real Estate) Postcard	P-2341	P-2341S
Most Homeowners Insurance Does Not Cover Flood Damage Postcard	F-061	F-061S
NFIP Flood Insurance Isn't Just for Coastal Cities Brochure	P2334	
NFIP Pocket Folder	F-010	
NFIP Protect the Life You've Built Brochure	P-2201	P-2201S
NFIP Why Do I Need Flood Insurance? Brochure	F-002	F-002S
Protect the Life You've Built with Flood Insurance Door Hanger	P-2076	
Resources for Marketing & Selling Flood Insurance from the NFIP Postcard	F-2053	
Stay Connected with the NFIP Contact Information Postcard	P-2195	P-2195S
Stay Connected with the NFIP govDelivery Business Card	P-2194	

This publication may be available in the following additional languages: Traditional Chinese (TC), Simplified Chinese (SC), Haitian Creole (HC), Korean (K) and/or Vietnamese (V). If you would like to order copies of these, please note the publication number with the aforementioned language code in the Notes below.

• This publication is currently out of stock and may be downloaded online from the NFIP Resource Library at agents.floodsmart.gov/resourcelibrary.

To request your complimentary materials, fill out this form. Submit it to the FEMA Publications Warehouse using any of the following channels:

EMAIL FEMAPubs@gpo.gov	MAILING ADDRESS FEMA Publications Warehouse 31451 United Avenue Pueblo, CO 81001	PHONE 800-480-2520 FAX 719-948-9724

SHIPPING INFORMATION

MM/DD/YYYY

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Email		Phone		
Address	Street	City	State	Zip
Notes Date of Request				

PUBLICATION DETAILS

Review the descriptions and links below to learn more about each NFIP resource. Details include an overview of each item, its publish date and the target audience(s).

Additionally, a wide variety of downloadable, printable resources are available for free at agents.floodsmart.gov/resourcelibrary.

POLICY DOCUMENTS

NFIP Clain Description Audience English Spanish	Is Handbook Learn how policyholders can prepare for a flood event, file a claim and more. English published April 2022, Spanish published May 2022. Insurance Agents, Policyholders agents.floodsmart.gov/claims-handbook agents.floodsmart.gov/manual-reclamaciones	F-687 F-687S
NFIP Sumi Description AUDIENCE ENGLISH SPANISH	nary of Coverage Brochure Review the details of a Standard Flood Insurance Policy (SFIP) for policyholders, including what is and is not covered and how items are valued at the time of loss. English published December 2023, Spanish published January 2024. Insurance Agents, Policyholders agents.floodsmart.gov/nfip-summary-of-coverage agents.floodsmart.gov/resumen-de-la-cobertura	P-2144 P-2144S
NFIP Sumi Description AUDIENCE ENGLISH SPANISH	nary of Coverage Commercial Property Brochure Help policyholders understand their commercial property's deductible, what is and is not covered and how items are valued at the time of loss. English published January 2024, Spanish published February 2024. Insurance Agents, Policyholders agents.floodsmart.gov/commercial-summary-of-coverage agents.floodsmart.gov/resumen-de-cobertura-comercial	F-778 F-778S
NFIP Sumi description	nary of Coverage Group Flood Insurance Policy Brochure Share details of the Group Flood Insurance Policy (GFIP) with policyholders. English published June 2023, Spanish published July 2023.	

 AUDIENCE
 Insurance Agents, Policyholders

 ENGLISH
 agents.floodsmart.gov/GFIP-summary

SPANISH agents.floodsmart.gov/resumen-de-cobertura-grupal-de-inundacion

NFIP Summary of Coverage Residental Condominium Buildings Brochure

 DESCRIPTION
 Educate policyholders on the details of their Residential Condominium Building Association Policy (RCBAP). English and Spanish published October 2021.

 AUDIENCE
 Insurance Agents, Policyholders

ENGLISH	agents.floodsmart.gov/rcbap-summary-of-coverage
SPANISH	agents.floodsmart.gov/resumen-de-la-cobertura-condominios-residenciales

P-2180S

F-679

F679S

TECHNICAL & LONG-FORM PUBLICATIONS

	 older's Guide to Severe Repetitive Loss – 12 pages at 5.5 x 8.5 inches Use this guide to learn more about FEMA's Severe Repetitive Loss (SRL) designation and the negative impacts of repeat flooding. English published July 2023, Spanish published September 2023. Insurance Agents, Policyholders agents.floodsmart.gov/severe-repetitive-loss-guide agents.floodsmart.gov/guía-de-pérdida-repetitiva-severa 	P-2336 P-2336S
An Agent Description Audience English Spanish	 Guide to Selling Flood Insurance – 24 pages at 5.5 x 8.5 inches Help agents understand the basics of flood insurance. English published June 2023, Spanish published September 2023. Insurance Agents agents.floodsmart.gov/flood-insurance-agents-guide agents.floodsmart.gov/guia-agentes-seguro-inundacion 	P-2209 P-2209S
Answers Description Audience English Spanish	to Questions About the NFIP – 112+ pages at 6 x 9 inches Get acquainted with the NFIP by reviewing answers to frequently asked questions. English and Spanish published October 2023. Note: This is an in-depth document, not appropriate for introducing survivors or agents to the program. Insurance Agents, Real Estate Agents, Policyholders, Public agents.floodsmart.gov/nfip-answers-to-questions agents.floodsmart.gov/nfip-respuestas-a-las-preguntas	F-084 F-084S
Answers to description Audience English	 Questions About Substantially Improved/Substantially Damaged Buildings – 40 pages at 8.5 x 11 inches Get information on the minimum NFIP regulations and FEMA's guidance and policies on substantial improvement and substantial damage. Published August 2018. Insurance Agents, Policyholders agents.floodsmart.gov/si-sd-answers-to-questions 	F-213
	 & Related Weather Events Brochure – 48 pages at 6 x 9 inches Define different weather events and explore which are covered by an NFIP policy. Published December 2023. Policyholders, Public agents.floodsmart.gov/nfip-flooding-weather-events 	P-2332
Homeowr Description Audience English	Ter's Guide to Retrofitting – 212 pages at 8.5 x 11 inches Use this detailed guide to learn how to protect homes from flooding. Published June 2014. Policyholders, Public agents.floodsmart.gov/homeowners-guide-retrofitting	P-312
NFIP Des Description Audience English	 k Reference Guide for State Insurance Commisioners – 20 pages at 6 x 9 inches Learn about state insurance commissioners' role within flood insurance, including actions to take before, during and after a flood. English published August 2023, Spanish published October 2023. State Insurance Commissioners agents.floodsmart.gov/state-insurance-commissioners-guide 	P-2337 P-2337S

SPANISH agents.floodsmart.gov/guia-para-comisionados-estatales-de-seguros

NFIP Rebuilding Safer & Stronger After a Flood Guide – 16+ pages at 5.5 x 8.5 inches

DESCRIPTION Use this in-depth guide to learn more about mitigation techniques and rebuilding after a flood. English published December 2022, Spanish published February 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/rebuilding-after-flood

SPANISH agents.floodsmart.gov/reconstrucción-después-inundación

Protecting Building Utility Systems from Flood Damage – 178 pages at 8.5 x 11 inchesDESCRIPTIONUnderstand the design and construction of flood-resistant building utility systems. Published February 2017.AUDIENCEPolicyholders, Public

ENGLISH agents.floodsmart.gov/protecting-utility-systems-flood

agents.floodsmart.gov/si-sd-desk-reference

Substantial Improvement/Substantial Damage Desk Reference - 174 pages at 8.5 x 11 inches

DESCRIPTIONLearn practical guidance and suggested procedures to implement the NFIP requirements for substantially
improved/substantially damaged structures. Published May 2010.AUDIENCEInsurance Agents

AFTER A FLOOD

ENGLISH

saster Assistance: Meeting the Flood Insurance Requirement Learn what is required of survivors to apply for and receive federal aid. Available online under the updated title, Federal Disaster Assistance: Meeting the Flood Insurance Requirement. English published February 2024, Spanish published April 2022. Insurance Agents, Policyholders, Public agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement agents.floodsmart.gov/asistencia-federal-desastre-requisito	F-695 F-695S
Cost of Compliance Brochure Read up on Increased Cost of Compliance (ICC) coverage policyholders can apply for if they need additional help rebuilding after a flood. Published September 2017. Insurance Agents, Policyholders agents.floodsmart.gov/icc-brochure	F-663
g Financially After a Flood Booklet Learn how survivors can use flood insurance, disaster assistance and supplemental disaster relief to recover after a flood. English published September 2023, Spanish published November 2023. Insurance Agents, Policyholders, Public agents.floodsmart.gov/financial-recovery-flooding agents.floodsmart.gov/recuperación-financiera-inundación	P-2338 P-2338S
	Learn what is required of survivors to apply for and receive federal aid. Available online under the updated title, Federal Disaster Assistance: Meeting the Flood Insurance Requirement. English published February 2024, Spanish published April 2022. Insurance Agents, Policyholders, Public agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement agents.floodsmart.gov/asistencia-federal-desastre-requisito Cost of Compliance Brochure Read up on Increased Cost of Compliance (ICC) coverage policyholders can apply for if they need additional help rebuilding after a flood. Published September 2017. Insurance Agents, Policyholders agents.floodsmart.gov/icc-brochure Financially After a Flood Booklet Learn how survivors can use flood insurance, disaster assistance and supplemental disaster relief to recover after a flood. English published September 2023, Spanish published November 2023. Insurance Agents, Policyholders, Public agents.floodsmart.gov/financial-recovery-flooding

QUICK-REFERENCE MATERIALS

NFIP Flood Insurance for Condominium Associations BrochureDESCRIPTIONCommunicate the details of flood insurance coverage to condominium associations, including coverage limits, types
of insurable property and eligibility. English published October 2022, Spanish published January 2023.AUDIENCEInsurance Agents, Real Estate Agents, PublicENGLISHagents.floodsmart.gov/flood-insurance-condo-associationsSPANISHagents.floodsmart.gov/seguro-inundación-asociaciones-condominios



P-2223 P-2223S

P-2310 P-2310S

P-348

P-758

NFIP Flood Insurance for Renters Brochure

(Traditional)

DESCRIPTIONSpeak to renters about flood insurance for rented properties. English published March 2024; Spanish published
March 2022; Chinese, Korean and Vietnamese published April 2022.AUDIENCEInsurance Agents, Policyholders, PublicENGLISHagents.floodsmart.gov/flood-insurance-rentersSPANISHagents.floodsmart.gov/seguro-contra-inundaciones-inquilinosCHINESE
(Simplified)agents.floodsmart.gov/flood-insurance-renters-simplified-chineseCHINESE
(Simplified)agents.floodsmart.gov/flood-insurance-renters-traditional-chinese

KOREAN agents.floodsmart.gov/flood-insurance-renters-korean

VIETNAMESE	agents.floodsmart.gov/	flood-insurance-renters-vietnamese
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NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

DESCRIPTION	Understand flood maps, why they change and how they can affect flood insurance requirements and premiums. English published October 2023, Spanish published November 2023.	
AUDIENCE	Insurance Agents, Policyholders, Real Estate Agents, Public	F-P2019
ENGLISH	agents.floodsmart.gov/map-changes-brochure	F-P2019S

SPANISH	agents.floodsmart.gov/cambios-en-los-mapas-folleto
	-8

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure

Learn about flood maps and what happens when a client's property is mapped into or out of a special flood hazard area (SFHA). English published September 2023, Spanish published October 2023.
Insurance Agents
agents.floodsmart.gov/map-updates-agents
agents.floodsmart.gov/actualizacion-de-mapas-de-agentes

NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure

DESCRIPTION	Browse topics real estate professionals should know when talking with their clients about flood insurance. English published May 2023, Spanish published June 2023.
AUDIENCE	Real Estate Agents
ENGLISH	agents.floodsmart.gov/q&a-real-estate
SPANISH	agents.floodsmart.gov/p&r-bienes-raíces

PROMOTIONAL RESOURCES

Climate Cl	nange's Impact on Flood Risk Booklet	
DESCRIPTION	Describe the causes of climate change, financial impact of significant disasters and why flood insurance is crucial for recovery. English published July 2023, Spanish published September 2023.	
AUDIENCE	Insurance Agents, Public	P-2331
ENGLISH	agents.floodsmart.gov/climate-change-flood-risk	P-2331S
SPANISH	agents.floodsmart.gov/riesgo-inundación-cambio-climático	

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard Image: Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard DESCRIPTION Explain what a Residential Condominium Building Association Policy (RCBAP) covers and how a contents-only flood insurance policy can fill the gaps in condominium owners' flood damage coverage. English published January 2023, Spanish published March 2023. P-2311 AUDIENCE Insurance Agents, Real Estate Agents, Public P-2311S ENGLISH agents.floodsmart.gov/condo-association-postcard P-2311S

P-2108 P-2108S

P-2108SC

P-2108TC

P-2108K

P-2108V

P-2299 P-2299S

> F-435 F-435S

Flooded With Questions About Flood Insurance (Real Estate) Postcard

DESCRIPTION Utilize this postcard's resources and talking points to disucss the importance of flood insurance with your clients. English published September 2023, Spanish published November 2023.

AUDIENCE Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/real-estate-postcard

SPANISH agents.floodsmart.gov/tarjeta-propiedad-inmueble

Most Homeowners Insurance Does Not Cover Flood Damage Postcard

- DESCRIPTION
 Dispel common misconceptions regarding homeowners insurance and flood damage. English published February 2024, Spanish published March 2024.

 AUDIENCE
 Insurance Agents, Real Estate Agents, Public

 english
 agents.floodsmart.gov/homeowners-insurance-postcard
- **SPANISH** agents.floodsmart.gov/propietarios-seguro-postal

NFIP Flood Insurance Isn't Just For Costal Cities Brochure

DESCRIPTION	Communicate the flood risks that non-coastal communities face. Published December 2023.
AUDIENCE	Insurance Agents, Public
ENGLISH	agents.floodsmart.gov/inland-flood-risk

NFIP Pocket Folder

DESCRIPTION	Utilize this pocket folder to organize or package resources.
AUDIENCE	Insurance Agents, Real Estate Agents

NFIP Protect the Life You've Built Brochure

DESCRIPTION	Promote flood insurance coverage to homeowners, business owners and renters. English published September 2022; Spanish published November 2022; Chinese, Korean and Vietnamese published April 2023; Haitian Creole published September 2023.
AUDIENCE	Insurance Agents, Policyholders, Public
ENGLISH	agents.floodsmart.gov/protect-the-life-youve-built
SPANISH	agents.floodsmart.gov/proteja-la-vida-que-ha-construido
CHINESE (Simplified)	agents.floodsmart.gov/protect-life-youve-built-simplified-chinese
CHINESE (Traditional)	agents.floodsmart.gov/protect-life-youve-built-traditional-chinese
KOREAN	agents.floodsmart.gov/protect-life-youve-built-korean
VIETNAMESE	agents.floodsmart.gov/protect-life-youve-built-vietnamese
CREOLE	agents.floodsmart.gov/protect-the-life-youve-built-haitian-creole

NFIP Why Do I Need Flood Insurance? Brochure

DESCRIPTION	Explore flood risks and the value of flood insurance. English published July 2021; Spanish published September 2021; Chinese, Korean and Vietnamese published April 2022.	
AUDIENCE	Insurance Agents, Policyholders, Public	F-002
ENGLISH	agents.floodsmart.gov/you-need-flood-insurance	F-002S F-002SC
SPANISH	agents.floodsmart.gov/necesita-un-seguro-de-inundaciones	F-0023C
CHINESE (Simplified)	agents.floodsmart.gov/you-need-flood-insurance-simplified-chinese	F-002K F-002V
CHINESE (Traditional)	agents.floodsmart.gov/you-need-flood-insurance-traditional-chinese	
KOREAN	agents.floodsmart.gov/you-need-flood-insurance-korean	
VIETNAMESE	agents.floodsmart.gov/you-need-flood-insurance-vietnamese	





P2334	







DESCRIPTION	Utilize this door hanger to inform current and potential clients about the importance of flood insurance. Published November 2019.	
AUDIENCE	Insurance Agents, Real Estate Agents	P-2076
ENGLISH	agents.floodsmart.gov/nfip-door-hanger	
Resources	for Marketing & Selling Flood Insurance from the NFIP Postcard	
DESCRIPTION	Promote NFIP resources to agents and Write Your Own (WYO) companies for marketing and selling flood insurance. Published July 2019.	E
AUDIENCE	Insurance Agents	F-2053
ENGLISH	agents.floodsmart.gov/agent-resources-postcard	1-2000
	cted with the NFIP Contact Information Postcard	E
Stay Conne Description Audience	Distribute this postcard to share valuable NFIP resources and contact information with flood insurance stakeholders, policyholders and prospective agents and consumers. English published February 2022, Spanish published March 2022. Insurance Agents, Policyholders, Public	P-2195 P-2195S
DESCRIPTION	Distribute this postcard to share valuable NFIP resources and contact information with flood insurance stakeholders, policyholders and prospective agents and consumers. English published February 2022, Spanish published March 2022.	
DESCRIPTION	Distribute this postcard to share valuable NFIP resources and contact information with flood insurance stakeholders, policyholders and prospective agents and consumers. English published February 2022, Spanish published March 2022. Insurance Agents, Policyholders, Public	
DESCRIPTION AUDIENCE ENGLISH SPANISH	Distribute this postcard to share valuable NFIP resources and contact information with flood insurance stakeholders, policyholders and prospective agents and consumers. English published February 2022, Spanish published March 2022. Insurance Agents, Policyholders, Public agents.floodsmart.gov/contact-information-postcard	
DESCRIPTION AUDIENCE ENGLISH SPANISH	Distribute this postcard to share valuable NFIP resources and contact information with flood insurance stakeholders, policyholders and prospective agents and consumers. English published February 2022, Spanish published March 2022. Insurance Agents, Policyholders, Public agents.floodsmart.gov/contact-information-postcard agents.floodsmart.gov/información-de-contacto-NFIP-tarjeta-postal	
DESCRIPTION AUDIENCE ENGLISH SPANISH Stay Conne	Distribute this postcard to share valuable NFIP resources and contact information with flood insurance stakeholders, policyholders and prospective agents and consumers. English published February 2022, Spanish published March 2022. Insurance Agents, Policyholders, Public agents.floodsmart.gov/contact-information-postcard agents.floodsmart.gov/información-de-contacto-NFIP-tarjeta-postal	P-2195S

Protect the Life You've Built with Flood Insurance Door Hanger

A wide variety of downloadable, printable resources are also available for free at <u>agents.floodsmart.gov/resourcelibrary</u>. For additional emergency preparedness materials, visit the Individual and Community Preparedness Division (ICPD) Order Form at <u>orders.gpo.gov/icpd/ICPD</u>.

